

13 January 2020

Notice on Suspension and Relocation of BCM Tak Fok Branch

Dear Valued Customer,

We would like to extend our utmost appreciation for your continuous support to BCM bank!

In order to cope with the business development and branch network restructuring plan, we are writing to inform that our **Tak Fok Branch**, located at Avenida de Kwong Tung, Edifício Tak Fok Seaview Garden, r/c, Loja, F, Taipa, will be suspended from the close of business at 17:30 on 21 February 2020 (Friday). This suspension will not affect your account(s) opened with and other banking transactions conducted via Tak Fok Branch. Yet, you are cordially invited to visit our **Prince Flower City Branch**, located at Rua de Évora, Prince Flower City, Lai San Kok, Res-Do-Chao I, Taipa, or any other BCM branches at your convenience to continue conducting any necessary banking transactions and services from the above-mentioned date and time onwards.

Moreover, we will relocate our Tak Fok branch to a new venue located at Rua Central da Areia Preta No.230-238, R/C U e R/C V, Macau in the first quarter of 2020, please stay tuned for the announcement from BCM.

For your convenience of daily banking needs, we highly recommend you to utilize our all-rounded e-services and channels to enjoy time-savings and hassle-free banking services.

•	BCM Net e-Banking Service (Personal customers)	For online accounts and e-statement enquiry, fund transfer, bill payment, credit card enquiry and payment, etc.
•	BCM eCorp Internet Banking Service (Corporate customers)	For online enquiry of company accounts and transactions, fund transfers and remittance, and online payroll service, etc.
•	Mobile APP	Enjoy banking and investment services via a range of Mobile Apps
	Mobile Banking App	Instant login and authorize online transactions via biometrics authentication
	Mobile Securities Trading App	Real-time stock quote, securities trading service, market information and charting, etc.
	BCM JETCO Pay App	Instant fund transfer to other BCM accounts or accounts with JETCO Pay participating banks in Macau

We sincerely apologize for any inconvenience that might cause to you with this change. In the meantime, should you require any further information, please feel free to call my direct line at 2882 1308 or approach our branch at your convenience.

Yours faithfully,

Alan Poon Branch Manager Tak Fok Branch Banco Comercial de Macau

Banco Comercial de Macau (Subsidiary of Dah Sing Bank)