

## Important Notice of Preventive and Control Measures on Coronavirus

In accordance to the guideline issued by the Monetary Authority of Macao (AMCM) in preventing the ongoing spread of coronavirus, our Bank has implemented the following preventive and control measures:

- 1) All working staff of the Bank are required to wear face masks;
- Temperature screening is required for all persons before entering the bank premises. In case the measured body temperature is over 37°C, the person will be advised to leave and seek medical checkup;
- 3) All persons must wear face masks before entering the bank premises;
- 4) Anti-bacterial hand sanitizer will be offered in case of need.

Customers can also access the Bank's online and digital channels for banking services during the period:

- BCM Net e-Banking Service
- BCM eCorp Internet Banking Service
- BCM Mobile Securities Trading Service
- BCM Mobile Banking Service
- BCM JETCO Pay Service
- TeleBCM Phone Banking Service (8796 8888)

In case of any query, please contact your Account Manager(s)/Branch Manager(s) or any BCM branch for assistance.

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