

Important Notice on Fraudulent Mobile Banking Service Application

It has come to our attention that there is a fraudulent mobile application mocking BCM Mobile Banking Service Application for download. BCM bank hereby confirms and advises that the mobile application associated with the following web link has no connection with BCM bank and its affiliates:

https://apktada.com/app/com.bcm.mobile.ebanking

Customers and the general public are reminded not to download and use the mobile application, and not to provide any personal information on suspicious platform or web links.

The Bank has reported the incident to Macao Judiciary Police and the Monetary Authority of Macao, and filed complaint to the relevant party to ensure the cyber safety of our customers. Any customer who has submitted any personal information or performed any transaction or instructions through the fraudulent mobile application should promptly report the case to the Macao Judiciary Police.

Customers can search for and download BCM Mobile Banking Service Application via Apple Store and Google play, and verify the authenticity by confirming the supplier of the application is Banco Comercial de Macau, S.A. Alternatively, installation file of the mobile application can also be accessed and downloaded directly from BCM bank website <u>www.bcm.com.mo</u>.

In case of query, please contact 8796 8888 during office hours.

Banco Comercial de Macau 30 September 2021

Banco Comercial de Macau (Subsidiary of Dah Sing Bank)