

## **Important Notice of Temporary Closure of Branch Network**

In accordance with the announcement made by The Monetary Authority of Macao on the 19<sup>th</sup> of June 2022, the banking sector is taking all necessary measures to cooperate with the Macau SAR Government to prevent the ongoing spread of Coronavirus and reduce the possibility of transmissions. In this connection, please be informed of the immediate measures arranged by our Bank as follows:

- 1) BCM Main Branch, all branches and Credit Card Gift Redemption Centre will be temporarily closed on the 20<sup>th</sup> and 21<sup>st</sup> of June 2022;
- 2) Normal services will be maintained for the online and digital channels as well as the ATMs;
- 3) Securities Trading services via online, mobile and phone banking platforms will be available (on trade days);
- 4) Fixed deposits, loan repayments and local settlements maturity dates will be automatically postponed to the next working day (i.e. the 22<sup>nd</sup> of June 2022);
- 5) Corporate/individual customers are welcome to contact your Account Manager(s) or Branch Manager(s) for assistance during this period in case of urgency.

Thank you very much for your kind understanding and support. In case of any query during this period, please call our hotline at 8796 8888 during office hours.

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