

## Notice of Normal Operation Resumption of BCM Branch Network

In accordance with the recent guideline released by the Macau SAR Government regarding the preventive measures for COVID – 19 and operation resumption of financial institutions during the Stabilization Period, our branch network and BCM Headquarter building will be resumed to normal operation with effect from 2 August 2022 to provide full banking services to customers.

The Bank will continue to act in concert with the Macau SAR Government and follow the preventive measure guidelines from the Macau Health Bureau to take all necessary measures to protect the well-being of our customers and staff, including sanitation practices enhancement, crowd control management and social distancing at all branches. In the meantime, the Bank will closely monitor the situation and make appropriate arrangements in a timely manner.

In case of any query, please contact your Account Manager(s)/Branch Manager(s), any BCM branch or call TeleBCM at 8796 8888 during office hours for assistance.

Banco Comercial de Macau, S. A.

1 August 2022

Banco Comercial de Macau (Subsidiary of Dah Sing Bank)