

26 September 2016

## **Customer Notice on Horta e Costa Branch Expansion**

Dear Valued Customer,

BCM bank is always committed to provide the most comprehensive and quality banking services to its customers and has been making continuous investments to improve the branches' service excellence.

We would like to inform you that with effect from 24 October 2016 (Monday), Horta e Costa Branch will have to be temporary suspended due to the expiry of the leasing contract. We will be moving to a new venue located at Rua de Pedro Coutinho No. 25D, Queens Court, Loja B, R/C Macau in around the first quarter of 2017 and continue to serve you under a more spacious and decent branch environment. Your kind attention to the bank's further notice about the re-opening date is highly appreciated.

In addition, during the foresaid period, you are cordially invited to visit the nearby Lacerda Branch (address: Avenida Almirante Lacerda, No. 43B; Tel: 2831 6191) or any other BCM branches for performing your banking transactions.

We sincerely apologize for any inconvenience that may have caused to you. Should you have any queries, please feel free to contact the undersigned at 2821 6523 or visit Horta e Costa Branch for assistance.

Once again, thank you for your continuous support to our branch and we look forward to serving you again soon in our new look!

Yours faithfully,

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Winnie Chung Branch Manager Horta e Costa Branch Banco Comercial de Macau, S. A.