



Important Notice of Temporary Closure of Branch Network

In accordance to the announcement made by The Macau Association of Banks (ABM) on the 28th of January 2020, the banking sector is taking all necessary measures to cooperate with the Macau SAR Government to prevent the ongoing spread of Coronavirus and reduce the possibility of transmissions. In this connection, please be informed of the immediate measures arranged by our Bank as follows:

- 1) BCM Main Branch and all branches will be temporarily closed on the 30th and 31st of January 2020;
- 2) Normal services will be maintained for the online and digital channels as well as the ATMs;
- 3) Securities trading services via online, mobile and phone banking platforms will be available (on trade days);
- 4) Local settlements, loan repayments and fixed deposits maturity dates will be automatically postponed to the next working day (i.e. the 3rd of February 2020);
- 5) Corporate/individual customers are welcome to contact your Account Manager(s) or Branch Manager(s) for assistance during this period in case of urgency.

Thank you very much for your kind understanding and support. In case of any query during this period, please call our hotline at 8796 8888 during office hours.

Banco Comercial de Macau
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