



## Important Notice of Mailing Service Suspension

In accordance with the announcement made by CTT Macao regarding the suspension of services (except posting of parcels and EMS items) with effect from 5<sup>th</sup> February 2020, please be informed that our customers may encounter delays in receiving the correspondences (including but not limited to transaction advices and account statements) between our Bank and customers for the aforesaid reason.

Customers are suggested to make enquiry by the following means in case of need:

Savings/current account, credit card and VIP banking services	Other banking services
To view the latest e-statement(s) and/or perform account enquiries: <ul style="list-style-type: none"><li>- Login "BCM Net e-Banking Service"</li><li>- Login "BCM e-Enquiry Service"</li></ul>	<ul style="list-style-type: none"><li>- Call TeleBCM at 8796 8888</li><li>- Visit any BCM branch</li></ul>

We encourage our customers to use the "BCM e-Enquiry Service" by performing self-registration via BCM website [www.bcm.com.mo](http://www.bcm.com.mo) during this period so as to enjoy the one-stop online enquiry service for savings/current/credit card e-statements and transaction history anytime, anywhere.

We sincerely apologize for any inconvenience that might have caused to you.

Banco Comercial de Macau, S. A.  
5 February 2020