



Important Notice of Temporary Closure of Branch Network

To prevent the ongoing spread of Coronavirus and reduce the possibility of transmissions, the banking sector is taking all necessary measures to cooperate with the Macau SAR Government. In this connection, please be informed of the immediate measures arranged by our Bank as follows:

- 1) BCM Main Branch, all branches and Credit Card Gift Redemption Centre will be temporarily closed until further notice;
- 2) Normal services will be maintained for the online and digital channels as well as the ATMs;
- 3) Securities Trading services via online, mobile and phone banking platforms will be available (on trade days);
- 4) Fixed deposits, loan repayments and local settlements maturity dates will be postponed until further notice;
- 5) Corporate/individual customers are welcome to contact your Account Manager(s) or Branch Manager(s) for assistance during this period in case of urgency.

Thank you very much for your kind understanding and support. In case of any query during this period, please call our hotline at 8796 8888 during office hours.

Banco Comercial de Macau
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