

Notice of Re-opening of BCM Branch Network

In view of the latest situation of the COVID-19 outbreak, our bank is taking all necessary measures to cooperate with the Macau SAR Government to prevent the ongoing spread of Coronavirus and reduce the possibility of transmissions. In this connection, with effect from 4 July 2022 until further notice, our bank will partially reopen the branch network in accordance with the schedule below in order to cater the banking needs of customers in different areas.

Business Days	Branch	Telephone	Services Available
Monday – Friday 10:00 – 16:00	Main Branch	8791 0000	Cash Transactions Services Remittance Services Time Deposit Services
Monday 10:00 – 16:00 Tuesday 10:00 – 16:00 Wednesday 10:00 – 16:00	Pedro Coutinho Branch Iao Hon Branch Prince Flower City Taipa Branch *Temporarily suspended on Thursday and Friday	2821 6523 2837 8262 2884 2788	
Thursday 10:00 – 16:00 Friday 10:00 – 16:00	Nape Branch Toi San Branch Coloane Branch *Temporarily suspended on Monday, Tuesday and Wednesday	2872 2515 2823 8483 2888 2374	
24 Hours	Ponte e Horta & Patane Self-Service Banking Centre	---	---
Temporarily suspended until further notice	Credit Card Gift Redemption Centre Securities Trading Service Centre	---	---

In case of any query, please contact your Account Manager(s)/Branch Manager(s) or the aforesaid BCM branches for assistance. Customers can also call our hotlines during the business hours (Monday to Friday from 9am to 6pm) for any enquiry - Branch Services 87910376 / Commercial Banking Services 87910254 / TeleBCM 87968888, or access the Bank's online and digital channels for the necessary banking services:

- BCM Net e-Banking Services
- BCM eCorp Internet Banking Services
- BCM Mobile Securities Trading Services
- BCM Mobile Banking Services

The Bank will continue to act in concert with the Macau SAR Government to take measures to protect the well-being of our customers and staff. In the meantime, the Bank will closely monitor the situation and make appropriate arrangements in a timely manner. Please always refer to our latest notices for updated information.

Banco Comercial de Macau, S. A.
3 July 2022