



Important Notice of Temporary Closure of Branch Network

To prevent the ongoing spread of Coronavirus and reduce the possibility of transmissions, the banking sector is taking all necessary measures to cooperate with the Macau SAR Government. In this connection, please be informed of the immediate measures arranged by our Bank as follows:

- 1) BCM Main Branch, all branches and Credit Card Gift Redemption Centre will be temporarily closed from 11th July to 15th July, 2022;
- 2) Normal services will be maintained for the online and digital channels as well as the ATMs;
- 3) Securities Trading services via online, mobile and phone banking platforms will be available (on trade days);
- 4) Fixed deposits, loan repayments, credit card repayments, and local settlements maturity dates will be postponed to the next working day;
- 5) Corporate/individual customers are welcome to contact your Account Manager(s) or Branch Manager(s) for assistance during this period in case of urgency.

Customers can access the Bank's online and digital channels for the necessary banking services. Moreover, customers can also call our hotlines during the business hours (Monday to Friday from 9am to 6pm) for any enquiry and urgent banking service support:

- TeleBCM Phone Banking Service - 87968888
- Commercial Banking Services Enquiry - 87910254

The Bank will continue to act in concert with the Macau SAR Government to take measures to protect the well-being of our customers and staff. In the meantime, the Bank will closely monitor the situation and make appropriate arrangements in a timely manner. Please always refer to our latest notices for updated information.

Banco Comercial de Macau
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