



Notice of Re-opening of BCM Branch Network

In accordance to the recent guideline released by the Macau SAR Government regarding the preventive measures for COVID – 19 and gradual resumption of commercial and industrial business activities during the Consolidation Period, with effect from 25 July 2022 until further notice, our bank will partially reopen the branch network to provide limited banking services with special arrangement as below.

1. Re-opening branch

Branch	Telephone	Business Hours
1. Main Branch	8791 0000	Monday – Friday 12:00 – 17:00
2. Pedro Coutinho Branch	2821 6523	
3. Iao Hon Branch	2837 8262	
4. Toi San Branch	2823 8483	
5. Prince Flower City Taipa Branch	2884 2788	
6. Coloane Branch	2888 2374	

- All internet banking, mobile banking and ATMs services will be available as normal
- Our Credit Card Gift Redemption Centre and Securities Trading Service Centre will be temporarily closed until further notice.
- The reception service of our Retail Direct Sales Department and Commercial Banking Department located at the 2nd and 3rd floor of BCM headquarter building will be temporarily closed. In case of any query, please contact your Account Manager(s)/Branch Manager(s) or the aforesaid BCM branches for assistance or to make appointment for designated banking services.

Customers can also call our hotlines during the business hours (Monday to Friday from 9am to 6pm) for any enquiry - TeleBCM 87968888 / Commercial Banking Services 87910254, or access the Bank's online and digital channels for the necessary banking services.

The Bank will continue to act in concert with the Macau SAR Government to take measures to protect the well-being of our customers and staff. In the meantime, the Bank will closely monitor the situation and make appropriate arrangements in a timely manner. Please always refer to our latest notices for updated information.

Banco Comercial de Macau, S. A.
23 July 2022