

## **Notice of Updates on Securities Trading Services Enhancement**

Please be informed that the updated effective date of the enhancement on the identification verification process of Securities Trading Service will be 25 June 2024. The arrangements are as follows:

<b>Securities Trading Channels</b>	<b>Identification Verification Process</b>
Securities Trading Hotline	<ul style="list-style-type: none"><li>• Customer contacts the Securities Trading Hotline</li><li>• A one-time password will be sent by the bank to the customer's mobile phone number registered with BCM for identification verification</li><li>• Customer will be required to recite the one-time password to our dealer for customer identification verification in order to proceed the security trading transaction</li></ul>
i-Securities / Mobile Securities Trading Service	<ul style="list-style-type: none"><li>• The prevailing identification verification process will remain unchanged</li></ul>

We sincerely extend our utmost gratitude for your understanding and would like to apologize for any inconvenience that might have caused you with the above-mentioned new arrangement. Should you have any queries, please contact TeleBCM at 8796 8888 during office hours. We are eager to serve you and devote our best efforts to meet your needs.

Banco Comercial de Macau, S.A.  
24 June 2024