



BCM *bank*
澳門商業銀行

Alert of Fraudulent SMS and Email with Hyperlink

In order to safeguard customer personal data and financial security, Banco Comercial de Macau, S.A. ("BCM" or "the Bank") would like to remind that all SMS and emails sent by the Bank, including but not limited to transaction alerts, one-time passwords, promotional offers or service updates, will not be embedded with any hyperlink or QR code.

BCM will not request customers to provide any sensitive personal information, such as login passwords, one-time passwords, credit card details, or any account information, through SMS, email, or telephone.

In view of the increasing cases of fraud recently, BCM again reminds customers to carefully beware of fraudulent advertisements, phishing websites, apps, telephones, emails, SMS, confirmation of Credit Card transaction instructions and other forms of fraud that attempt to obtain customers' personal information and induce them to perform any transaction.

Customers are advised to remain vigilant and avoid disclosing any sensitive personal data through the internet, phone or any other suspicious service platforms, including Credit Card information and one-time password to protect your personal interest.

If any customer has disclosed any personal information to a suspicious third party, executed any transaction or instruction, etc., you should report to the Police immediately.

In case of any query, please call our hotline at 8796 8888 during office hours.

Banco Comercial de Macau, S. A.
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