

TeleBCM Guide

Call 8796 8888

Select Language
 Press "1" for Cantonese
 Press "2" for English
 Press "3" for Mandarin

Press "1"
 Customer Service

Press "2"
 Emergency Service

Press "3"
 Credit Card Activation

Press "4"
 General Inquiry

Key in "Customer Number"
 then press "#"

Call will be forwarded to
 communicator

Enter card number

Press "1"	Deposit and Foreign Exchange Rate Inquiry
Press "2"	Fax BCM Product Information
Press "3"	Speak with communicator
Press "4"	End the call

Key in "PIN" and then
 Press "#"

Enter the first 6
 numerical digits of ID
 card number

Enter date of birth

Press "1" for confirmation
 Press "3" for cancellation

Press "1"	Account Inquiry
Press "2"	Transfer Between Accounts in BCM
Press "3"	Deposit and Foreign Exchange Rate Inquiry
Press "4"	Time Deposit Service
Press "5"	Credit Card Service
Press "6"	Bill Payment
Press "7"	Securities Trading
Press "8"	Others
Press "9"	Speak with the communicator
Press "0"	End the call